



## Conditions of Hire

### HIRE LIMITATIONS:

- All Driver/Hirers accept full responsibility for the security and care of the Camper Trailer, its content and all property owned by Augusta Caravan and Campers at all times.
- All drivers/hirer must hold a Full Unrestricted Australian Drivers Licence and be at least 21years of age.
- All Drivers/Hirers need to provide a copy of Drivers Licence on collection of Camper Trailer.
- All Drivers/Hirers need to be identified on the Hire Agreement before towing any Camper Trailer.
- Driver/Hirer must not tow the Camper Trailer whilst under the influence of Alcohol and/or Drugs.
- The Hirer/s are not permitted to lend or sub-lease the Camper Trailer or any of its equipment supplied by Augusta Caravan and Campers to any other persons.
- Location of Camper Trailer travelling must be provided prior to Hire.
- Please ensure that all times Camper Trailer is towed in a safe manner according to road and weather conditions
- STRICTLY NO PETS or SMOKING INSIDE THE CAMPER TRAILERS

### HIRE FEES:

There is a minimum Hire Period of 3 Days. The day of pickup is classed as the FIRST DAY OF HIRE, regardless of the time you choose to pick up the Camper Trailer (earlier the better for you). The day the Camper Trailer is returned, it is classed as the FINAL DAY OF HIRE, Camper Trailers must be returned by no later than 4pm.

### CONFIRMATION OF BOOKINGS:

Although we will tentatively book over the phone or email, reservations are only secure with THE PAYMENT OF A 30% DEPOSIT. Once a deposit has been made, an invoice will be issued to you and **your booking will then be secure**. School holidays and long Weekends are extremely popular, we encourage you to book well in advance. We prefer, if possible, to secure your hire dates by making a deposit within 4 days after you have notified us of the intended dates.

### **PRE-BOOKINGS:**

We welcome pre-bookings and encourage people to pre-book well in advance when possible. If you do plan to book in advance, all we require then is the deposit, this will secure your booking. The balance together with the Security Bond can be paid when you pick up the trailer.

### **SECURITY BOND:**

\$350 bond payable on collection of camper trailer.

\$500 bond payable on collection of Jayco camper van.

Please note this is refundable 7-14 days of return of camper trailer less \$55 cleaning fee.

The Security Bond is refundable after 7-14 days on return of unit, once Augusta Caravan and Campers has carried out a full inventory and condition/damage assessment. Any repairs, items lost or damaged, the replacement cost will be deducted from you Security Bond.

The Security Bond cannot be used as:

- The Deposit. This is a separate fee.
- Payment for extended holiday. If you decide at the last minute you want to travel a bit longer, and if the trailer is available for that extended period, the payment will not be taken from the Security Bond.

### **PERSONAL ITEMS:**

Augusta Caravan and Campers takes no responsibility for the hirer's personal effects. Augusta Caravan and Campers insurance does not provide cover for the hirer's personal effects and it is recommended that the hirer insure their own personal effects e.g.: iPods/iPads, Phones, Cameras etc.

### **DAMAGE:**

Take care not to damage any awnings, shades or annexes. All damage and costs will be the hirer's responsibility. The hirer will be responsible for all costs outside of the bond.

Insurance does not cover any damage by sea water, the hirer will be responsible for any damage caused by sea water.

Should any repairs or replacement costs exceed the bond, the hirer will be responsible for paying any additional amounts.

Other than fair wear and tear, damage to the Tyres and Rims of the Camper Trailer is the responsibility of the of the Hirer, should tyre(s) puncture, blow or shred they must be replaced with a tyre of equivalent size and ratings by the Hirer at their expense.

Camper Trailers must not be altered, modified or tampered with in any way either internally or externally.

Items are not to be stored on the floor of the Hard Floor Campers or the Jayco Hawk as they can cause damage to the floor coverings and furniture e.g.: BBQ's, Gas Bottles, Esky's and Ice Boxes, Portable Fridges, Surf/Boogie Boards or any other hard items that are likely to cause damage.

Any items found to be broken, missing, substituted or lost will be deducted from the Hirers Security Bond.

Our Outback/Off Road Camper Trailers are not designed for hard impact or heavy landings or severely rutted roads or tracks. Any of the damages listed below from travelling on such roads will be the responsibility of the Hirer:

- Impact or stone damage to body, chassis or running gear.
- Soiling of fabrics and internal fitments from dust and other airborne substances.
- Water damage due to water crossings
- Movement or damage caused by dislodgement of appliances and fittings resulting from hard impact or heavy landings or severely rutted roads or tracks.

### **ACCIDENTS:**

In the event of an accident involving and Augusta Caravan and Campers Camper Trailer, the Hirer must notify Augusta Caravan and Campers as soon as possible.

The Hirer is responsible for making the report to the Police in the event of any accident.

The Hirer is responsible for obtaining the following details: Name, DOB, Address, Phone Numbers, Driving Licence details of any other drivers involved, the Registration number, Make, Model and Colour of any other vehicles involved, the name and address details of any witnesses present at the time of the accident and the Police Officers Name and Station where accident is reported.

### **INFRINGEMENTS:**

The Driver/Hirer is fully responsible for paying any infringement e.g.: Traffic, Parking, Toll etc. that is incurred during period of hire.

### **LOADING AND VEHICLE CAPABILITY:**

Augusta Caravan and Campers cannot hire to the owner of a vehicle that does not comply. All Towing Vehicles must have a tow rating suitable for the weight of the Camper Trailer.

Camper Trailers MUST NOT exceed their ATM. We can assist with loading techniques, but ultimately the responsibility is with the Driver/Hirer.

### **RESTRICTED AREAS:**

The Camper Trailer must not be driven on roads designated unlawful or unsuitable for towing vehicles.

The Camper Trailer must not be driven on a beach or in Fresh or Salt-Water creeks or rivers or below high water mark under any circumstances.

**PAYMENT:**

We accept payment in Cash, EFTPOS, Credit Card –MasterCard, Visa Card or American Express and Internet Bank Transfers. Please note use of AMEX will incur a 1.5% surcharge.

**EARLY RETURNS:**

There are NO refunds, partial or otherwise, and no future credit as a result of an early return of the Camper Trailer.

**LATE RETURNS:**

Late returns will be charged a full day hire rate. Unless prearranged with management.

**CLEANING:**

Upon returning the camper trailer it should be reasonably clean inside AND out. Sweeping the inside of the Camper Trailer is a MUST. Failure to do so? Dirt/Sand will end up on your bed when you pack up the Camper plus dirt/sand ends up on the inside walls of the Camper.

The minimum charge for cleaning the Camper is \$55.00. Please note that Off Road Travel including, but not limited to, Birdsville Track, Innamincka Track, Strzelecki Track, Oodnadatta Track and Marla may incur a higher cleaning fee, this is at the discretion of Management.

A minimum charge for an unclean fridge, is \$30.00.

**CANCELLATIONS:**

A cancellation fee is payable by the hirer if the booking is cancelled prior to commencement of hire period. The Cancellation fees are as follows:

- 21 – 14 days prior to hire commencement date – 50% deposit refunded
- 14 – 7 days prior to hire commencement date – 25% deposit refunded
- 2 days or less prior to hire commencement date – NIL refunded
- Our preferred option is to reschedule for another time (if camper trailer is available)

**INDEMNITY AND LOSS:**

The Hirer shall indemnify and keep indemnified AUGUSTA CARAVAN AND CAMPERS from and against all claims, loss, damages and expenses whatsoever, incurred directly or indirectly by reason of any breach of this Agreement, negligence, malicious or tortious act or other wrongdoing by the Hirer or a person occupying using or operating the caravan and without limiting the foregoing, the Hirer shall indemnify AUGUSTA CARAVAN AND CAMPERS for:

1. All damage or loss of the caravan howsoever arising to the extent to which the same is not recoverable under any policy or insurance or on account of any act or omission or breach of this agreement by the Hirer or any act or omission of a person operating, using or occupying the Camper Trailer except to the extent caused or contributed by the owner.

2. Injury or death of any person and damage to any property and all claims, damages, losses and expenses howsoever arising from or incidental to the possession, use, operation or towing of the Camper Trailer except to the extent caused or contributed by the owner.

**FOR YOUR INFORMATION:**

The Hirer by signing this agreement confirms and agrees that he/she has read the above terms and conditions and fully understands and agrees fully with these terms and conditions.

The Hirer agrees that he/she is fully aware and will follow the correct procedures for using all of the equipment supplied and that the equipment is in good working condition upon the commencement of the hire period.

The Hirer agrees that the equipment will only be used for its intended and manufactured purpose.

Hirer Name \_\_\_\_\_

Drivers Licence No. \_\_\_\_\_

Location where Hire Vehicle is Travelling:

\_\_\_\_\_  
\_\_\_\_\_

Signed \_\_\_\_\_

Dated \_\_\_\_/\_\_\_\_/20\_\_\_\_